



ComplyExperts Privacy Policy

1. Commitment to your privacy

At ComplyExperts Consultoria Ltda, we respect your privacy and are committed to protecting your personal data. This policy describes how we collect, use, store, and share your information when you access our website or contact us, in accordance with the General Data Protection Law (LGPD — Law No. 13.709/2018).

2. Who are we?

ComplyExperts Consultoria Ltda is a company specializing in GRC solutions, headquartered in Rio de Janeiro/RJ, registered with the CNPJ under number 57.331.911/0001-19.

3. What data do we collect?

During your browsing or interaction with our website, we may collect:

- Full name
- E-mail
- Telephone
- Company and position
- Information provided in contact or registration forms.
- Technical data submitted voluntarily (e.g., attachments or messages)

Important: We currently do not collect browsing data through cookies or similar technologies.

4. Purpose of data use

We use your data to:

- Respond to requests and messages sent via the form.
- Sending informative content, such as articles and newsletters (with your consent)
- Comply with legal and regulatory obligations.
- Improving our services based on voluntary interactions.

5. Legal basis for treatment

In accordance with the LGPD (Brazilian General Data Protection Law), we process your data based on:

- Data subject's consent
- Fulfillment of a legal obligation
- Contract execution or preliminary procedures
- Legitimate interest of ComplyExperts Consultoria Ltda, always respecting its rights.



6. Data sharing

Your data may be shared with:

- Hosting and technology providers
- Authorized communication tools
- Public authorities, when required by law.

We guarantee that all third parties involved adopt measures compatible with the LGPD (Brazilian General Data Protection Law).

7. Information security

We have adopted security practices to protect your data against unauthorized access, loss, alteration, or improper disclosure. Access to information is restricted to authorized professionals.

8. Your rights as a data subject

You are entitled to:

- Confirm the existence of treatment.
- Access your data
- Correct incomplete or outdated data.
- Request anonymization, blocking, or deletion.
- Revoke consent
- Request portability
- Knowing who has shared your data with

To exercise your rights, please send a request to: privacidade@complyexperts.net

9. About cookies

Currently, our website does not use cookies or similar technologies to collect data. Should we implement this type of functionality in the future, you will be informed in advance and will be able to manage your preferences through a clear and accessible consent notice, as required by the LGPD (Brazilian General Data Protection Law).

10. Updates

This policy may be updated to reflect legal or operational changes. The most recent version will always be available on our website.

Last updated: September 11, 2025